

**2014/2015 BUDGET PROPOSALS**  
**CONSULTATION FEEDBACK AND ANALYSIS**

**INTRODUCTION**

1. Southampton City Council's Cabinet published their draft budget proposals for 2014/15 for public consultation on 11 November 2013. Over the last four years the council has made savings of £57 million. In 2014/15 the Council again faces a significant decrease in the funding from central government. Costs are increasing and demand is rising for many of our services. The challenge faced by the council is to achieve an overall reduction of more than £60 million in the next three years.
2. The Council has difficult decisions to make which will impact on the city and has made a commitment to engage and consult before, during and after decisions are made. Reflecting previous feedback received the Cabinet was keen to consult more extensively than we have done previously and a two stage approach was implemented this year. The first stage was focused on resident priorities and helped inform the budget proposals. The second stage was on the proposals themselves.
3. This appendix provides details of the consultation undertaken on both the priorities for the budget and the draft budget proposals, the feedback received and how the feedback has been acted upon.

**THE CABINET'S APPROACH**

4. In this difficult financial climate the Cabinet want to protect front line services as much as possible, become fit for the future and deliver a balanced budget. In doing so, the Cabinet recognise that they have to take tough decisions about council services and future spending. They are determined to protect vital services and minimise the impact on residents, businesses, service users and employees by doing things differently. As such the approach the Cabinet took taken to developing the budget proposals was to ensure that we are:
  - Protecting frontline services, priority areas and vulnerable people;
  - Increasing our income and attracting investment
  - Being as efficient as possible
  - Focusing service reductions on services which are lower priority where possible
  - Deleting vacancies and protecting jobs
  - Transforming the way we work to provide better outcomes and services at lower cost.
5. The scale of the challenges faced by the council has meant that while the Cabinet wanted to encourage genuine ideas for achievable savings from everyone, they were keen to manage expectations. This is because decisions to protect one service will inevitably have an impact on another service. The Cabinet's approach in the long term is to raise awareness so that consultation is not just about saving a service but about prioritising within ever decreasing resources.
6. A variety of methods were used to assist a wide range of people to give their views to inform the final budget which is due to be agreed by Full Council on 12 February 2014. This included residents, service users, employees, partners, businesses, community and voluntary sector organisations and other stakeholders. This is in addition to the council's decision making processes which include feedback from the Overview and Scrutiny Management Committee and Health Overview and Scrutiny Panel (Annex 1).

7. The Leader and Cabinet Member for Resources led the consultation on the budget proposals supported by other Cabinet members, the Council's Management Team (CMT), Heads of Service and staff in the Transformation and Performance Division. This was complemented by service led consultation in areas where the managers considered this to be appropriate and necessary. Cabinet Members and managers also attended meetings with residents, employees and other stakeholders.

### **CONSULTATION PRINCIPLES**

8. Despite having limited resources to undertake consultation, every effort was made to ensure it was:
  - **Inclusive:** so that all sections of the city's local communities had the opportunity to express their views
  - **Informative:** so that people had adequate information about the proposals, what different options mean, and a balanced and fair explanation of the potential impacts, particularly the equality and safety impacts
  - **Understandable:** by ensuring that the language we used to communicate is simple and clear and that efforts are made to reach all stakeholders, for example people who are non English speakers or disabled people
  - **Appropriate:** by targeting people who are more likely to be affected and using a more tailored approach to get their feedback, complemented by a general approach to all residents, staff, businesses and partners.
  - **Meaningful:** by ensuring decision makers had the full consultation feedback information so that they can make informed decisions.
  - **Reported:** by letting consultees know what we did with their feedback.

### **CONSULTATION METHODOLOGY**

9. Last year the Council received feedback on how the consultation documentation and process could be improved. Key points relating to accessibility of the budget information, engagement with stakeholders and improving the way in which we can better inform decision making were taken into consideration in this year's budget consultation process. As a result, in addition to the budget tables, covering paper and equalities impact assessments that are produced every year, a more comprehensive range of budget materials were developed and made available on the council website and used at consultation meetings. The additional materials included:
  - A pre budget survey on residents priorities
  - A summary on the background to the budget position
  - A summary document outlining the budget proposals
  - A video clip from the Cabinet Member for Resources
  - Summary sheets by theme with more detail of each of the proposals
  - A more detailed survey on the proposals
10. Given that the Council cannot afford to continue to do everything that it currently does, the consultation process was designed for Cabinet and senior managers to hear views about:
  - The council's approach to delivering savings.
  - Suggestions for making savings and generating income that we have not yet considered.
  - Potential impacts, and action we could take to reduce impacts, that we have not already identified or explored.

- Different ways the council could deliver services such as working with others, including partner organisations and local communities.
11. The consultation aimed to explain what the challenges were and why the council was in this financial position, influence the budget proposal and seek feedback on the proposals once they were published.
  12. The first stage of the consultation was a pre-budget survey of priorities which ran from 3 – 18 October 2013. The survey was undertaken to identify views on priorities so that the feedback could be considered in developing draft budget proposals. In total 2,617 people responded to the survey, of which 28% were Southampton City Council employees. This exceeded the number of responses the council received for last year’s budget consultation process. The results from the survey were considered by the Cabinet when developing the draft budget proposals published in November 2013.
  13. The second stage of the consultation was on the draft budget proposals and ran for 9 weeks from 11 November 2013 – 12 January 2014. This was undertaken to give residents and stakeholders an opportunity to comment on the proposals, identify any potential impacts and provide alternative suggestions.
  14. The draft budget proposals survey was conducted using a tick box and open ended question survey, which was available online and paper copies were placed in the city’s libraries, GP surgeries, local housing offices and in Gateway, the council’s customer contact centre. The online survey was promoted in various ways including using the council website, Stay Connected (the council’s email alert system) and through a network of partners and community groups. The survey was also made available to all council staff.
  15. Four area-based budget consultation meetings were held between 18 and 30 November 2013, with nearly 500 community organisations, based in the west, east and central parts of the city as well as city-wide organisations, invited. The meetings were attended by 32 people, representing 25 groups and organisations, alongside the Leader and other Cabinet Members. Discussions at the meetings centred on priorities for communities, the overall budget approach, the budget proposals and further ideas for savings and improvement.
  16. The Council also worked closely with partners and organisations directly affected by the proposals ensuring they were aware and had the opportunity to voice concerns and suggest alternatives.
  17. Comprehensive staff consultation was also undertaken by service managers, led by Human Resources. Guidance for internal staff consultation on specific budget proposals was provided by Human Resources.
  18. A full list of consultation activities is outlined in the table below:

**Table 1**

<b>Consultees</b>	<b>Methods</b>
Members	Various
Scrutiny	Two committee meetings
Staff and unions	Ongoing and co-ordinated dialogue with Trade Unions on the budget process
	Regular meetings on service specific proposals
	Meetings with individual members of staff to consult them on proposals that affect them

<b>Consultees</b>	<b>Methods</b>
Residents and all stakeholders	Survey available on the council's website, paper copies in local housing offices GP surgeries and libraries. The survey was also available for all staff.
	Area based meetings
Partners	Ongoing discussions with partners on proposals that have an impact on jointly provided services or where they serve a common population
Partners and external organisations	Letters to partners and meetings at request
	Briefing for Southampton Connect
	Letters to relevant organisations who may be affected in specific ways and ongoing regular meetings
Commercial partners and provider organisations	Letters, meetings, discussions
Service users	Meetings using a variety of existing forums and user groups for relevant proposals

Further details regarding these activities is available in the annexes to this report.

**RESPONDENTS**

19. In the 2013/14 budget the council's consultation process resulted in approximately 2,785 responses from residents with around 1,800 of these specifically about proposals relating to libraries. In the 2014/5 budget consultation more than 3,600 responses have been received and this includes a number of responses which were made on behalf of individual organisations and their members and service users.
20. This is a greater response than in previous years, reflecting a wide range of methods deployed this year and the council's commitment to consultation.
21. The following table shows the number of responses received so far via particular consultation methods.

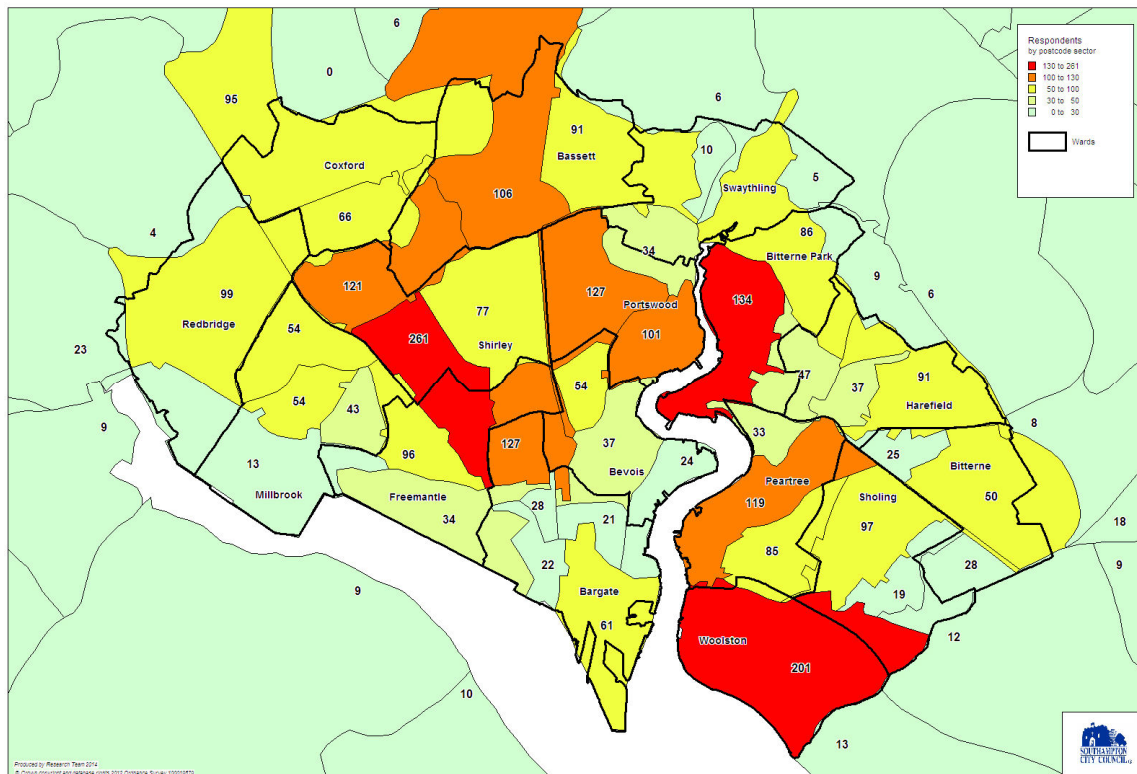
**Table 2**

<b>Interest groups</b>	<b>Approximate Number</b>
Priorities survey	2,617
Draft budget proposal survey	940
Area based meetings: Representatives of groups/ organisations working in local areas who attended meetings in: Shirley, Weston, Mount Pleasant and the city centre.	32
Correspondence from residents and stakeholders	25
<b>Total</b>	<b>3,614</b>

**DEMOGRAPHIC DETAILS**

22. Of the 3,557 people who responded to the two surveys, at least 2,772 were Southampton city residents. Figure 1 below shows a map of respondents to the second part the budget consultation.

**Figure 1**



23. For the total responses to both surveys, the age distribution of respondents was as follows:

Age of respondents	%
11 – 21 years	3
22 – 29 years	9
30 – 49 years	39
50 – 69 years	42
Over 70 years	7

The gender split for respondents was 56% female to 44% male. In total 28% of responses were from Southampton City Council staff.

**CONSULTATION RESULTS**

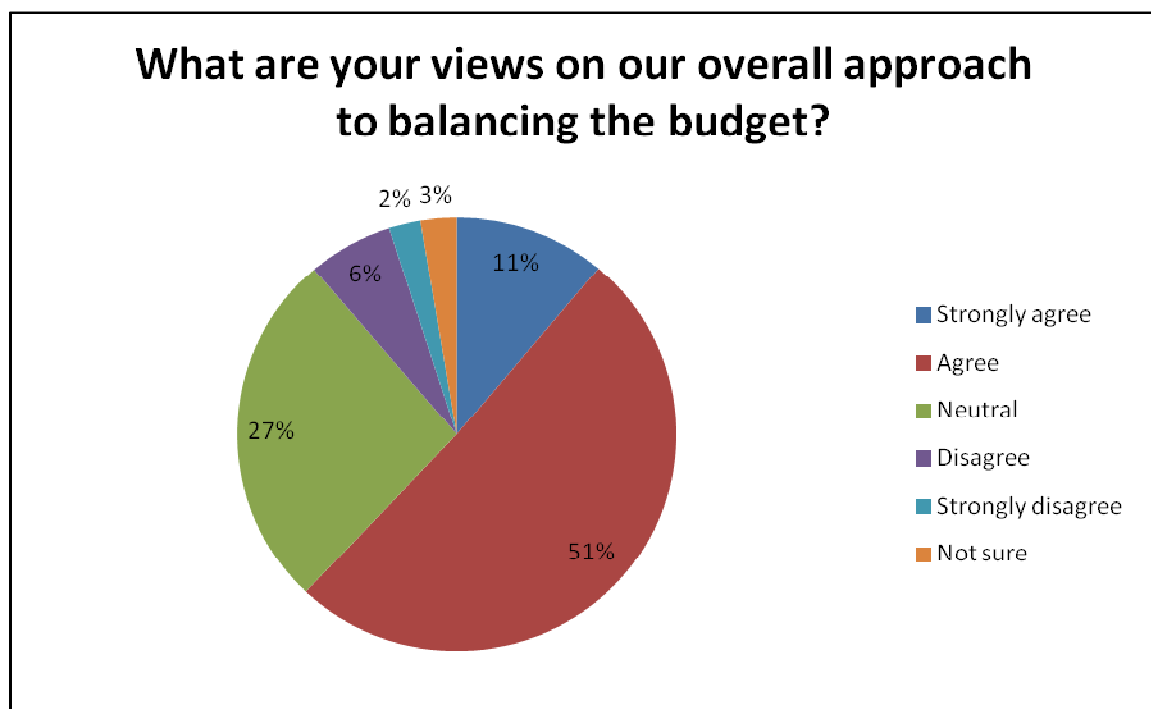
24. Overall, the Council’s budget approach was supported and there was recognition of the financial difficulties faced by the council. However, concerns were raised about several issues.

25. In Part 1 the priorities survey asked respondents to rank in order of importance to them, five top level priorities identified by the council. Protecting People and Education, Skills and Jobs,

were clearly identified as the two most important priorities for respondents. The survey also asked respondents to look at a list of service areas within each of the five priorities and select their three most and three least important service areas from the list. A full report on the results of the survey was published with the 2014/15 draft budget proposals and is available <http://www.southampton.gov.uk/modernGov/documents/s19240/Appendices.pdf>.

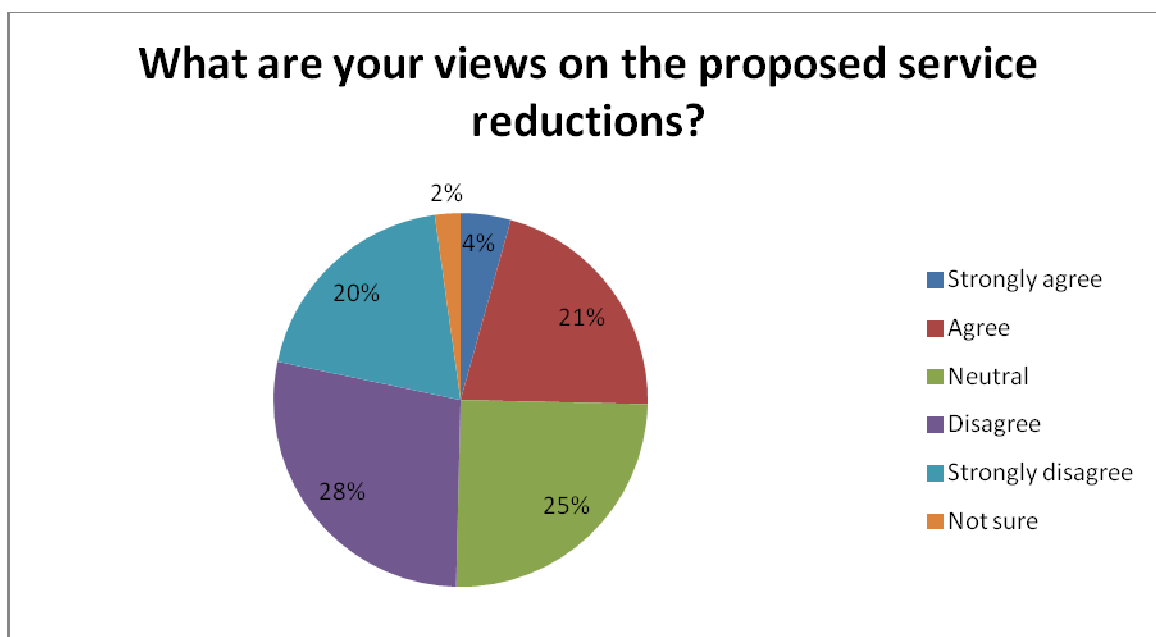
26. In Part 2 the survey on the budget proposals was split into seven sections. Each section asked the extent to which the various proposals were supported and also gave the opportunity to comment on why respondents disagreed with the proposals (if relevant) and to comment on the impacts of the proposals. There was also a further opportunity to provide comments at the end.
27. The first section asked about the Cabinet’s overall approach to balancing the budget. Overall 62% of respondents agreed with the approach with 8% disagreeing. The detailed responses are shown below in Figure 2.

**Figure 2**



28. The survey then asked about the budget proposals for the top two priorities in the City, there were 56% of respondents agreed or strongly agreed with the approach taken to protecting people; with 68% agreeing or strongly agreeing with the approach taken to education, skills and jobs.
29. In relation to the proposals to balance the budget using efficiency savings and income generation there was general support with 56% and 55% agreeing or strongly agreeing, and 12% and 14% disagreeing and strongly disagreeing respectively. There was more support for the proposals relating to internal savings with 63% giving a positive response.
30. The category in which the proposals received the least support from the public was in relation to service reductions. In this section 25% of people supported the proposals 48% were neutral about them or did not know and 27% disagreed or strongly disagreed. This is shown below in Figure 3.

**Figure 3**



31. Key highlighted areas of concern in relation to the proposals in the written comments in the survey were :
- The impact of increasing charges for museums and galleries education service;
  - the removal of the subsidy for the city Link bus and effect on its sustainability;
  - the effect on safety and health of reductions in community safety, enforcement and environmental health, particularly when taken together and in the context of other proposals;
  - increasing charges for bulky waste collection and the potential impact in relation to fly tipping;
  - streetlight diming including where and at what times this would take place;
  - the need for a mayor's car and
  - reductions in trading standards.
32. A summary of the comments received, including alternative suggestions in each section of the survey are at Annex 2.
33. The main feedback from the area based meetings was also supportive of the approach. However, there was a consensus that it remains important to maintain a balance between investment in prevention and managing current demand. The top priorities of those who attended were:
- Maintaining roads
  - The need for continued community support and involvement
  - Protecting older and vulnerable adults through day services and reablement
  - Supporting young people through early intervention and prevention
  - Reducing youth unemployment
  - For the council to be more transformational and innovative in its approach

Key suggestions for improvements were

- To include the third sector and community groups as part of the future solution

- Rebuild relationships and enhance cohesion work in areas of tension

A full summary of the feedback from the area based meeting including details of attendees is at Annex 3.

34. Very little correspondence, around 25 items, was received in relation to the budget proposals this year, however key feedback was received from the NHS and Police. Hampshire Constabulary highlighted the importance of working together to ensure statutory requirements are met and the most vulnerable are protected. They requested more detail on the noise service reductions, support the proposal on street lighting and City Patrol but have some concerns around reductions to the community safety team.
35. The NHS, Southampton City CCG, Southern Health and Solent NHS Trusts, were broadly welcoming of the proposals. They were supportive of the need to protect areas with a focus on early help and support to keep vulnerable children safe. There was also support for the vision to put reablement at the centre of care and integrated commissioning.
36. Concerns about the impact if care packages are reduced and out of areas placements are returned to the City as this could lead to an increase in pressure on health services. More details have been requested about changes to public health services.
37. A summary of the correspondence received is at Annex 4.

#### **HOW THE CONSULTATION FEEDBACK WAS USED**

38. The Cabinet have considered and reviewed proposals in response to the consultation feedback. The Council received its draft funding settlement from the Government for 2014/15 and 2015/16 just before Christmas 2013. Initial analysis of this and the anticipated impact of income levels from Business Rates confirm that the future financial forecast position continues to be challenging.
39. The following paragraphs detail changes that have been made to the budget proposals as a result of the feedback and how suggestions for future savings have been acted upon.
40. **Museums and galleries education team** - Key issue of concern raised as part of the consultation on the budget proposals was the reduction of staff in the Museums and Galleries Education Team. The Staff have suggested an alternative proposal and the original proposal has now been revised. The staff reductions have now been removed from this proposal and instead there will be an increased level of direct delivery by the team and sessions delivered by freelancers will be reduced. At this stage it is not anticipated that charges will be substantially increased, however this will be kept under review. We will continue to explore external sources of funding to support free and subsidised sessions.
41. **City Link bus** - Withdrawal of the subsidy for the City Link bus was a key issue of concern raised during the consultation. The Bus subsidy paid by the Council is the only subsidy that will be removed and the Council have been working with partners to ensure the sustainability of the service. Red Funnel, Hammersons (the owners of West Quay) and South West Trains (SWT) have all been engaged in this proposal and intend to retender a service. Their intention is to retain a cheap service for their users and initial discussions have ventured to suggest a 50p or £1 a trip ticket. Existing Red Funnel or SWT commuters are likely to be protected from the introduction of a charge if they currently purchase a season ticket. Elderly and disabled customers with concessionary passes will still be entitled to free travel on any future service.



42. **Civic Centre opening hours** - Concerns were raised during the consultation from both staff and the public about the reductions in overtime for the Town Sergeants and the resultant changes to Civic Centre public opening times. A proposal put forward as part of the staff consultation by the Town Sergeants has been accepted and the proposal has been revised to incorporate the deletion of a vacant post and there will be no impact on the Civic Centre opening hours as a result of this proposal.
43. **Councillors / Elections** - One of the most popular alternative suggestions for making savings revived during both stages of the consultation, concerned the number of councillors representing wards in the City, and the frequency of elections. The Leader is pleased to announce that he has been working with the opposition parties and is establishing a cross party group to review both issues. To implement any changes to wards and numbers of councillors the Local Government Boundary Commission for England (LGBCE) must conduct a review. The LGBCE is an independent and impartial advisory non-departmental public body. The Council will consider its electoral cycle prior to any boundary review. The LGBCE will be invited to examine the number of wards, ward boundaries and number of Councillors in the City. It is anticipated that the LGBCE review will be completed and make its recommendations towards the end of 2015 with a view to implementing any agreed ward changes as well as any electoral cycle changes through all out elections in 2016. These dates are currently provisional as the timeframe depends upon the LGBCE's workload.
44. **Late night Levy** - The Council has the power to introduce a late night levy to raise a financial contribution from late opening alcohol suppliers towards policing the night time economy. Money raised would be split between the council and the police, who would receive at least 70%, and must be used for tackling alcohol related crime and disorder. In the priorities survey respondents were asked if they agreed that night time venues such as pubs and clubs should contribute more towards the cost of dealing with crime and anti-social behaviour in the night time economy. This question resulted in the highest level of overall agreement, with 91% of all respondents in favour of imposing the levy on licensed premises. As a direct result of this feedback, a motion has been agreed by the council to begin the process of statutory consultation required prior to Full Council deciding whether to bring in a Late Night Levy. This levy, should it be brought in, would be used to contribute towards the costs of keeping those using the night time economy safe. Consultation on the levy will be undertaken during 2014/15.
45. **Parking Charges** - Opposition to any further increases in parking charges as a source of revenue was an issue raised in both parts of the consultation. The Leader has confirmed his intention to freeze or reduce parking charges in Southampton for the next three years. A review will take place at the end of this period to see if any change is appropriate. A commitment has also been given to look into publishing an annual car parking account, which contains information on income and spending in relation to car parking.
46. **Mayor's car** - Several respondents to the budget proposals survey highlight concern with the renegotiation of the lease for the Mayor's car. We can confirm that the renegotiation has resulted in an agreement which will not cost the council any money. Southampton's local Jaguar dealership, HA Fox, has kindly loaned the Mayor of Southampton a Jaguar XF Luxury D (163) free of charge which this year will save the council £6,000 on transportation costs for the Mayor. The car is being sponsored by HA Fox for a period of 12 months (from 20 December 2013), after which the agreement will be reviewed.
47. **Fortnightly waste** collection - Another key suggestion for saving money from residents was to move to a fortnightly waste collection. The council is currently in receipt of a ring-fenced grant from the government to maintain weekly household waste collections until 2017. The Council will undertake a review to consider the frequency of household waste and recycling collection that should be in place from 2017.
48. **Working with the voluntary sector** - As a result of the discussion with the voluntary sector regarding the draft budget it has been agreed that there are three areas that we can work

together better on to help achieve better outcomes for the city in the long term. In relation to commissioning a longer lead in time for changes will be put in place by the Integrated Commissioning Unit (which is a joint unit with Southampton City Clinical Commissioning Group) which will follow the process of including the voluntary sector and other stakeholders in strategic reviews and this and only after this, will the procurement process start. As a result the voluntary sector is unlikely to have the kind of experience they had in the last round of budget cuts. In relation to procurement the council will work with Southampton Voluntary Service to improve the tendering processes for large contracts to enable the voluntary sector to work more closely with big contractors for elements of contracts. Given the voluntary sector are struggling to recruit people of the right calibre and experience and the council is making redundancies we will explore linking our redeployment and bumped redundancy processes with the wider public and voluntary sector.

49. **Improving on-line services** - Several respondents highlighted that there is scope to improve the way the Council communicates and interacts with residents electronically including increasing the number of services that can be accessed and transactions undertaken online. As part of the Council Transformation Programme a project is in place to improve the Council's website and increase transactions that can be undertaken electronically. However, it is acknowledged that not all residents have the skills or access to transact with the council on-line and we will be working with residents to better understand their needs and views in relation to 'channel shift' and ensure alternative processes for those who need them.
50. The consultation feedback also included information on the impact of some proposals that had not previously been identified. This information has been reflected in the Equality and Safety Impact Assessments and in the Cumulative Impact Assessment published with the council budget papers.

### **FEEDBACK ON THE CONSULTATION PROCESS**

51. In addition to feedback on the budget proposals themselves, comments were also received on the consultation documentation and process. Overall the feedback was welcoming of the approach but highlighted that there is still room for improvement.
52. The consultation process for the 2014/15 budget was more extensive than budget consultations carried out previously. The addition of the pre budget survey on priorities was welcomed by residents and feedback reflected a desire by residents to become more involved in council decision making.
53. There was also positive feedback on the additional supporting documentation published with the budget tables this year. The background presentation was welcomed and it was felt that it provided a comprehensive whilst easy to understand description of the issues faced. However, there was also criticism that further detailed information was needed on some of the proposals.
54. The budget survey generated more responses about the draft budget proposals and approach than have been received in the past. However, there were mixed views with some residents supporting the easy to understand presentation and others feeling there was not enough details or questions needed to be more specific. In most cases the detail requested was available in the supporting documentation but was not included in the survey itself. There were also requests for alternative proposals to be presented so that residents could choose between options.
55. There was also general support from partners that the process had been more inclusive with greater engagement and consultation with them prior to the publication of the draft budget.
56. The Council will consider these issues for next year's consultation process with a view to improving it.

**CONCLUSION**

57. The 2014/15 budget consultation exercise, and particularly the inclusion of the pre budget priorities consultation, generated significant interest compared to previous years.
58. Given the level of budget reductions and the difficulty of competing service priorities much of the feedback outlines potential impacts of proposals that the council was aware of. However, the consultation process and feedback has enabled the wider impacts of proposals to be identified, helpful suggestions to be put forward, and the level of feeling on specific proposals to be better understood.
59. The response to the consultation has been instrumental in enabling the Cabinet to better understand resident and stakeholder views on priorities and develop draft budget proposals in line with these, to consider the draft proposals with a view to mitigating impacts on the most vulnerable and consider saving proposals for the future.

**ANNEX 1 - FEEDBACK FROM SCRUTINY**

The Overview and Scrutiny Management Committee (OSMC) discussed the budget proposals at their meetings on 14 November 2013 and 12 December 2013. The December meeting focussed on the Health and Adult Social Care portfolio proposals and members of the Health Overview and Scrutiny Panel (HOSP) were invited to attend for this discussion.

The actions recommended by the OSMC at their November 2013 meeting, and the Executive's response are as follows:

- A. That the Cabinet consider supporting subsidising Council Tax Benefits for two additional years to delay the impact of the imposed 10% reduction on some of Southampton's residents.
  - *Response from the Cabinet Member for Resources:*  
*As agreed at Council, consideration will be given to this recommendation when all the relevant information has been received from the Government. (Following the receipt of the provisional Government settlement this recommendation was rejected by the Executive as no transitional arrangements were to be continued in 2014/15 with funding from Central Government).*
- B. That the Cabinet give consideration to commencing the commissioning of additional services now so that the benefits can be realised in the short to medium term.
  - *Response from the Cabinet Member for Resources:*  
*This is part of ongoing work on commissioning.*
- C. That the OSMC receives updates and reviews on the Transformation Programme at appropriate intervals.
  - *Response from the Cabinet Member for Resources:*  
*Accepted – Updates will be provided on a quarterly basis, commencing January 2014.*

The actions recommended by the OSMC at their December 2013 meeting, and the Executive's response are as follows:

- A. That the Cabinet Member considers inviting members of the HOSP to the Integration for Transformation Workshop.
  - *Response from the Cabinet Member for Health and Adult Social Care:*  
*HOSP members have been invited to the workshop on 17<sup>th</sup> January 2014.*

An additional outcome from the December 2013 meeting was a commitment from the Chair of the HOSP to scrutinise the impacts and outcomes of the Health and Adult Social Care portfolio budget proposals as part of the 2014/15 HOSP work programme.

**ANNEX 2: SUMMARY THE BUDGET PROPOSALS SURVEY**

Question	Key themes	Alternative suggestions
<p><b>What are your views on our overall approach to balancing the budget?</b>                      Strongly agree = 11%, Agree = 51%, Neutral =27%, Disagree = 6%, Strongly disagree = 2%, Not sure = 3%</p>		
<p><b>Why do you disagree with the overall approach to balancing the budget?</b></p>	<ul style="list-style-type: none"> <li>• Several respondents are concerned about the reductions to environmental services and the museums and galleries education teams</li> <li>• Concern that continued staff cuts and the deletion of vacant posts are unsustainable</li> <li>• Concern that frontline staff are being affected more than managers</li> <li>• Concern that vulnerable adults are not being protected and should not face reductions</li> <li>• Dissatisfaction with increased parking charges which may have reduced income in the City</li> <li>• Disagreement with increasing income from residents</li> <li>• Not ground breaking. More salami slicing.</li> </ul>	<ul style="list-style-type: none"> <li>• The Council should (alone or with others) fight the reductions in council funding</li> <li>• Reduce the number of, and allowances for, councillors.</li> <li>• Reduce staff wages and staff and manager numbers.</li> </ul>
<p><b>What are your views on our approach to Protecting People?</b>                      Strongly agree = 8%, Agree = 48%, Neutral = 33%, Disagree= 6%, Strongly disagree = 2%, Not sure = 3%</p>		
<p><b>Why do you disagree with the proposals for protecting people?</b></p>	<ul style="list-style-type: none"> <li>• The biggest area of concern highlighted was in relation to day care/centres</li> <li>• Concerns about retendering which could reduce the quality of services leading to increased costs and poor care in the long term</li> <li>• Why only protecting children’s safeguarding for 1 year rather than long term</li> <li>• Care/social services already over stretched</li> <li>• Cost of service redesign may outweigh any benefits</li> <li>• More detail on the proposals needed</li> <li>• Need investment in mental health services</li> <li>• Concern about money transferred from health</li> </ul>	<ul style="list-style-type: none"> <li>• Need more focus on self/family reliance</li> <li>• Need more focus on early help and prevention</li> <li>• Parents to take more responsibility for their children</li> <li>• Social care need to be provided on a wider scale – i.e. jointly with the County and/or NHS</li> <li>• Need to manage expectations and ensure residents are realistic about what they are entitled to</li> </ul>

Question	Key themes	Alternative suggestions
<b>Impacts</b>	<ul style="list-style-type: none"> <li>• Concern day centre closure will increase loneliness, the costs to vulnerable[people (i.e. heating at home), reduce quality of life, and have a knock on effect to other services (i.e. NHS, residential care)</li> <li>• Concerns about increasing the burden on carers</li> <li>• Concerns about a reduction in the quality of care</li> <li>• People with mental health issues who have been affected by reductions in the past need protection</li> <li>• Impact on staff delivering the services who are already under strain</li> <li>• Concerns about 15 minute slots in domiciliary care</li> <li>• Contracted/outsourced staff need to be paid the living wage</li> <li>• Those who choose must have access to more 'traditional' models of care</li> </ul>	
<p><b>What are your views on our approach to Education, Skills and Jobs?</b>            Strongly agree = 12%, Agree = 56%, Neutral = 24%, Disagree = 5%, Strongly disagree = 2%, Not sure = 1%</p>		
<b>Why do you disagree with the proposals for education skills and jobs?</b>	<ul style="list-style-type: none"> <li>• Concern there is too much focus on support for young unemployed – nothing for older /long term unemployed people in an aging society</li> <li>• Lots of comments regarding apprenticeships in grounds maintenance and street cleansing – need to focus on high demand professions not low skilled occupations.</li> <li>• Concern about legal entry level position, not a priority, an area where jobs are being cut, needs to be open to older people, don't 'dumb down' the profession</li> <li>• Concerns regarding creation of seasonal gardener position. No chance of leading to full time work and will create benefits issues. Costs of training</li> <li>• Creating jobs in the council while also making people redundant</li> <li>• Concern that education is poor and needs investment</li> <li>• More focus on inward investment and job creation needed</li> </ul>	<ul style="list-style-type: none"> <li>• Use people on community service/payback for environmental jobs i.e. street cleaning</li> <li>• Need more radical approach to inward investment</li> <li>• Maximise potential for young people in the hospitality (cruise ships) and marine industries</li> <li>• Improve skills, training and staff numbers for funding applications</li> <li>• More support for adult education</li> <li>• Encourage entrepreneurship and provide more support for SMES/small businesses</li> <li>• More council apprenticeships for higher skilled jobs</li> <li>• Let empty council property as studio or small business space.</li> <li>• Force companies to let unoccupied property at 100 per month to enable small business to grow (Winchester/Brighton)</li> </ul>
<b>Impacts</b>	<ul style="list-style-type: none"> <li>• Misuse of apprenticeships. Do not exploit young people – jobs need to be paid</li> <li>• Age discrimination towards older people</li> <li>• Impact on older, more expensive workers as a result of increased apprentices</li> <li>• Impact of reducing posts in ED in relation to city deal and attracting investment</li> </ul>	
<p><b>What are your views on our approach to saving money through efficiencies?</b>            Strongly agree = 10%, Agree = 46%, Neutral = 29%, Disagree= 8%, Strongly disagree = 4%, Not sure = 3%</p>		
<b>Why do you disagree</b>	<ul style="list-style-type: none"> <li>• Because a post is vacant does not mean it is not needed</li> </ul>	<ul style="list-style-type: none"> <li>• Move to fortnightly waste collections</li> </ul>

Question	Key themes	Alternative suggestions
<b>with our efficiency proposals?</b>	<ul style="list-style-type: none"> <li>• Concerns about the impact of changes to environmental health and bereavement services</li> <li>• Opposition to post deletion at a time when people are already struggling</li> <li>• Concerns about increased fly tipping and pest issues</li> <li>• HRA needs to be used for housing</li> <li>• More details required – what are the 22 vacant posts? What level?</li> <li>• Why haven't these efficiencies been made previously?</li> <li>• Cheapest is not always the best value for money</li> <li>• Lot of comments that the same level of service cannot be provided for less</li> <li>• Concern the frontline is being targeted</li> <li>• Need to have a process to measure effects of efficiencies to ensure service levels are maintained</li> <li>• Need to keep staff more informed via corporate emails about what is happening</li> <li>• Concern about the effects of bereavement service changes</li> </ul>	<ul style="list-style-type: none"> <li>• Need to encourage behaviour change in relation to littering/enviro crime etc</li> <li>• Save energy on council offices and residential properties i.e. solar panels/insulation</li> <li>• Develop a volunteer programme to help people back into work and maintain services</li> <li>• The internal recharging system is inefficient</li> <li>• Privatise pest and kennel services</li> <li>• Need to explore more shared services – Hampshire Council, Fire and Rescue and Constabulary</li> <li>• New ways of working need to be shared across the council</li> <li>• Modernise procurement to make it easier to bid for contracts</li> <li>• Reduce inefficiency in on-line reporting systems</li> <li>• Ask staff about efficiencies. I.e. staff having to pay for and claim back the cost of parking in council owned car parks when they could have a pass reducing time spent on admin.</li> <li>• Use voluntary services for Substance Misuse</li> </ul>
<b>Impacts</b>	<ul style="list-style-type: none"> <li>• Lots of comments (both from staff and non staff) on the effects on remaining staff – stress, morale, quality and safety of services, increase costs from staff illness. More likelihood of errors being made.</li> <li>• More difficult for the public to contact council staff</li> <li>• Increasing unemployment in the city and demand for services</li> <li>• Reduction in substance misuse services could increase in crime and pressure on NHS/ social care, impact on vulnerable children lead to higher costs. Particular concern for those who also have mental health issues.</li> <li>• Rise in fraud, consumer cases and maladministration claims against the council</li> <li>• Safety impacts in reducing enforcement – i.e. blocked roads and pavements (disabled, elderly, parents with prams) from fly tipping and increased vermin.</li> <li>• Good staff will leave the council as a result of less promotion opportunities.</li> <li>• Managers having to do own admin as a result of less staff. False economy</li> </ul>	
<p><b>What are your views on the proposed income increases?</b>            Strongly agree = 10%, Agree = 45%, Neutral = 28%, Disagree= 11%, Strongly disagree = 3%, Not sure = 3%</p>		
<b>Why do you disagree</b>	<ul style="list-style-type: none"> <li>• The majority of comments in this section relate to either bulky waste collection or museums and galleries education service</li> </ul>	<ul style="list-style-type: none"> <li>• Attract income via tourists – i.e. cruise ships</li> <li>• Negotiate a city wide insurance policy for groups to</li> </ul>

Question	Key themes	Alternative suggestions
<p><b>with the proposals for increasing income?</b></p>	<ul style="list-style-type: none"> <li>• Many residents cannot afford to pay more for services</li> <li>• More details required</li> <li>• Charges should be means tested</li> <li>• Should not charge for educational services</li> <li>• Target benefit fraud</li> </ul>	<ul style="list-style-type: none"> <li>• encourage volunteers and generate some income</li> <li>• Charges should be more flexible for small business to encourage investment</li> <li>• Offer a repairs service to non council tenants or offer tenants a chargeable service for non essential jobs.</li> <li>• Better signage to museums and galleries needed.</li> <li>• Increase bottle banks rather than collecting glass</li> </ul>
<p><b>Impact?</b></p>	<ul style="list-style-type: none"> <li>• Charging for museums and galleries education:               <ul style="list-style-type: none"> <li>○ will only allow access to those who can afford it</li> <li>○ schools will no longer use the education service</li> <li>○ demand will disappear completely</li> <li>○ affect those on low incomes</li> <li>○ even less culture in the city</li> <li>○ fewer people visiting the city</li> <li>○ children with learning disabilities affected</li> <li>○ impact on the blind who have no alternatives – i.e. touch tours</li> </ul> </li> <li>• Fly tipping, fires and safety issues as a result of bulky waste charges</li> <li>• Partners may purchase services elsewhere/op out</li> <li>• Charging more to partners may affect costs to residents, service levels and employment</li> <li>• Less people accessing services will be counter productive</li> <li>• People will access services in neighbouring authorities</li> </ul>	
<p><b>What are your views on the proposed service reductions?</b>            Strongly agree = 4%, Agree = 21%, Neutral = 25%, Disagree = 28%, Strongly disagree = 20%, Not sure = 2%</p>		
<p><b>Why do you disagree with the proposals for service reductions?</b></p>	<ul style="list-style-type: none"> <li>• Most highlighted areas of concern               <ul style="list-style-type: none"> <li>○ City Link bus</li> <li>○ Street lighting</li> <li>○ Enforcement</li> <li>○ Community safety</li> <li>○ Environmental health</li> <li>○ Trading standards</li> </ul> </li> <li>• General opposition to any service reductions</li> <li>• Public safety and security is considered very important. Need more enforcement and community safety not less</li> <li>• City patrol considered a visible deterrent to anti social behaviour particularly in council estates</li> </ul>	<ul style="list-style-type: none"> <li>• Use volunteers and work with communities to replace service being reduced (several offers)</li> <li>• Archives should be scanned and made available on line. Use volunteers to this or partnership with organisations such as 'ancestry'. Hold paid workshops at the archives on palaeography</li> <li>• Work with the cruise liners to promote the museums in the city – e.g. establish history tours</li> <li>• Introduce a small charge for the city link bus or seek or increase subsidies from other businesses (Red Funnel, West Quay)</li> <li>• Close office at Wyndham court</li> </ul>



Question	Key themes	Alternative suggestions
	<ul style="list-style-type: none"> <li>• City link is a popular and well used service, encourages people from out of the city to visit and spend money, supports green transport and has a good reputation.</li> <li>• Archives and community development have already been reduced</li> <li>• Community Development supports people to take responsibility and ownership for their areas</li> <li>• Reducing cultural service when trying to become a city of culture, developing the cultural quarter and invest in culture elsewhere (sea city etc).</li> <li>• Some concern about reducing both community and day centres</li> <li>• Concerns about the time of street light dimming.</li> <li>• Need to maintain a preventative approach – i.e. trading standards</li> </ul>	<ul style="list-style-type: none"> <li>• Reduce traffic lights at night</li> <li>• Dim lighting in council buildings</li> <li>• Improve advertising of cultural events. Advertise the city in other Hampshire areas</li> <li>• Increase cycle lanes</li> <li>• Collaborate with others on registrars service</li> <li>• Re open the coffee shop in the art gallery to attract more people</li> <li>• Pool all admin staff in a central office</li> <li>• Increase/enforce penalties to make services self sustaining</li> <li>• Community development should be run by the community not the council</li> <li>• Provide training for other frontline staff in Council Development</li> <li>• Fit movement sensors to street lights</li> </ul>
<p><b>Impacts</b></p>	<ul style="list-style-type: none"> <li>• Concerns that taken together (community safety, enforcement, trading standards, environmental health, street lighting) many of these proposals will impact on the safety and cleanliness of the City. Could create public health issues and also decrease the attractiveness of the city and reduce inward investment and tourism</li> <li>• Could lead to increased costs and pressure elsewhere – i.e. police and health</li> <li>• Increased fear of crime especially for the elderly and vulnerable</li> <li>• Greater impact on more deprived areas of the city including a disproportionate effect of city patrol removal on council estates</li> <li>• Increased risk from reduction in trading standards of dangerous and counter fit goods given that we are a port city</li> <li>• City Link Bus               <ul style="list-style-type: none"> <li>○ removal could lead to increased traffic and environmental pollution,</li> <li>○ impact on commuters who already pay high prices,</li> <li>○ elderly and disabled use the bus particularly to get up the hill from the train station,</li> <li>○ will put more pressure on cyclists as a results of increased traffic,</li> <li>○ provides integrated travel for the less able bodied.</li> <li>○ encourages people from outside the area to visit and spend money</li> <li>○ removal will isolate the town quay area and shops at that end of town.</li> </ul> </li> <li>• Impacts on vulnerable people from community development and centres. Increase isolation and loneliness.</li> <li>• Removal of community services could undermine community cohesion</li> <li>• More trips and falls as a result of street light dimming given the poor condition of roads and pavements (walkers and cyclists). Increase in traffic accidents. Could increase costs</li> </ul>	

Question	Key themes	Alternative suggestions
	<ul style="list-style-type: none"> <li>• Reductions in staff lead to increased reliance on the internet which elderly are less able to cope with.</li> <li>• Reducing hours at Tudor House and the Archives will reduce the number of users and the ability of people who work use these facilities.</li> <li>• Increased pressure on remaining staff in the council. Less responsive services</li> </ul>	
<p><b>What are your views on the proposed changes to the way the organisation works?</b>            Strongly agree = 15%, Agree = 48%, Neutral = 26%, Disagree = 6%, Strongly disagree = 3%, Not sure = 2%</p>		
<p><b>Why do you disagree with internal savings proposals?</b></p>	<ul style="list-style-type: none"> <li>• The most opposition centred on the renegotiation of the Mayors Car lease. It was felt that he should either use a bike, bus, taxi, city patrols electric vehicle, walk or his own car. This was felt to be a luxury</li> <li>• Concern about reduction in opening hours and out of hours services in relation to access to the council for those that are in employment and in eth context of living more in a 24 hour culture.</li> <li>• Lots of concern about reductions to building maintenance costing more in the long run, causing accidents, false economy</li> <li>• Concern that restructures are expensive and do not achieve savings</li> <li>• Need to protect communication</li> <li>• Use empty council buildings for income rather than sell them.</li> </ul>	<ul style="list-style-type: none"> <li>• Reduce the CE pay</li> <li>• Share a CE with a neighbouring authority</li> <li>• Reduce staff pay</li> <li>• Reduce the number of councillors</li> <li>• Reduce councillor pay/allowances</li> <li>• Reduce frequency of elections</li> <li>• Reduce the number of mangers as the no of services/responsibilities reduce</li> <li>• Reduce charging and charging staff for council service whilst doing their jobs – i.e. parking and bridge tolls</li> <li>• Stop overtime except in exceptional circumstances. Reduce agency spend.</li> <li>• Improve internet access to services</li> </ul>
<p><b>Impact</b></p>	<ul style="list-style-type: none"> <li>• Reduction in the maintenance budget will leader to poor quality buildings and greater costs in the future</li> <li>• Reduction communications could lead to less well informed residents</li> <li>• Restructures disrupt staff and reduce service quality</li> <li>• Reduced opening hours could led to lack of access to the council for working people and communities</li> <li>• Reduction in council buildings may mean vulnerable people having to travel further to access services</li> <li>• Reduce response time to queries</li> </ul>	
<p><b>Any further comments on the approach or suggestions for balancing the budget?</b></p>	<ul style="list-style-type: none"> <li>• The council has a very difficult task. Good luck!</li> <li>• General opposition to the increased parking charges</li> <li>• Celebrate success more</li> <li>• Need to be more innovative/radical. Take the difficult decisions</li> <li>• Continue to protect the vulnerable</li> <li>• Don't cut libraries</li> <li>• Ensure all the relevant departments are involved in service reduction decisions. Decision are being made which are</li> </ul>	<ul style="list-style-type: none"> <li>• Reduce staff salaries, numbers and managers</li> <li>• Reduce councillor allowances, numbers and election frequency</li> <li>• Improve and simplify recycling. Fortnightly bin collections</li> <li>• All non essential spending should be stopped</li> <li>• Maximise tourism income including cruise ships</li> <li>• Open source some or all of the budget in future so residents can input more</li> </ul>

Question	Key themes	Alternative suggestions
	<p>impacting elsewhere in terms of costs/workability</p> <ul style="list-style-type: none"> <li>• Ensure strategies are not conflicting – selling off artwork and reducing museum opening hours while bidding to be city of culture and developing the cultural quarter</li> <li>• Please protect the good things. Make the most of what we have.</li> <li>• Don't just focus on cutting 'nice to have' and 'feel good' services. These are important too.</li> <li>• Preventative services reduce costs in the longer term.</li> <li>• Need to better inform residents</li> <li>• Establish a clean street award</li> <li>• Do not replace goods and property that does not need replacing – i.e. benches, fences, road signs, paths</li> <li>• Mixed response to the approach – easier to understand, welcomed the engagement, but more detail needed in place</li> <li>• Too many proposals grouped together – what are the alternatives?</li> <li>• Willingness to be involved but concern just a paper exercise – feedback won't be listened to.</li> </ul>	<ul style="list-style-type: none"> <li>• Increase strictness of council sickness policy</li> <li>• Seek and listen to staff ideas for money saving activity. Reward ideas that are used</li> <li>• More partnership working</li> <li>• Better use of the community, voluntary and faith sectors</li> <li>• Use the community as 'consultants'</li> <li>• Seek more income/support from ABP</li> <li>• Make better use of vacant space</li> <li>• Review workflows. Use lean approach</li> <li>• Increase geothermal energy production</li> <li>• Reduce internal bureaucracy</li> <li>• Empower residents to run community services</li> <li>• Seek more external and EU funding</li> <li>• Look for efficiencies in ring fenced budgets</li> <li>• Offer hedge cutting service to households. Sell bedding plants and shrubs from the cities nurseries.</li> <li>• Enforce fines for illegal activity parking/use of bus lanes/littering/ etc</li> <li>• Invest in IT. Improve on line services</li> </ul>

**ANNEX 3: SUMMARY OF COMMENTS FROM AREA BASED MEETINGS**

**West consultation meeting – 18<sup>th</sup> November, Shirley Baptist Church**

**ATTENDEES:**

Cllr Letts (Leader); Cllr Barnes-Andrews; Cllr Payne; Cllr Shields  
Shirley Quitters; Warren Close Residents Association; Redbridge Residents Association;  
Southampton Club for the Blind; Polish Catholic Mission

**PRIORITIES**

- Protect grants related to older and vulnerable people
- Road and highways improvements
- Community support and involvement crucial

**ISSUES RAISED ON BUDGET PROPOSALS**

- Increasing apprentices important
- Supported the overall budget approach

**SAVINGS & IMPROVEMENTS PROPOSED**

- Review councillor numbers
- Engage communities on changes to voluntary sector grants.
- Increase community group engagement in community payback programme.

**East consultation meeting – 19<sup>th</sup> November, Weston Court**

**ATTENDEES:**

Cllr Letts (Leader); Cllr Barnes-Andrews; Cllr Payne  
Western Lighthouse Project; Communicare in Southampton; Cllr Hammond;

**PRIORITIES**

- Community support and solutions
- Tackling youth unemployment
- Rebuild community relationships
- Ensuring a safe environment

**ISSUES RAISED ON BUDGET PROPOSALS** City Deal supported

- Meeting shortfall from reserves supported
- Protection of day care supported although should ensure flexibility and accountability in approach

**SAVINGS & IMPROVEMENTS PROPOSED**

- Consider how to improve networks between the community and council services as part of the community development review

**Central consultation meeting – 26<sup>th</sup> November, Mount Pleasant School****ATTENDEES:**

Cllr Letts (Leader); Cllr Barnes-Andrews;  
 Afghani Association; Age Uk; Clear; Herbert Collins Residents Association; St Mary's  
 Residents Association; Newtown Residents Association; Southampton Mencap;  
 Southampton Children's Play Assoc; Sonus; Stepacross;

**PRIORITIES**

- Community support is vital to groups
- Roads and highways
- Day services crucial to reduce social isolation
- Expand on participatory budgeting approach
- Be less risk averse
- Need a strategy to empower and work more effectively with third sector
- Training and support for young people and their parents
- Prevention and early intervention crucial

**ISSUES RAISED ON BUDGET PROPOSALS**

- Community support should be protected and increased
- Community groups should be consulted on what support they want/value

**SAVINGS & IMPROVEMENTS PROPOSED**

- Engage communities and voluntary sector in solutions and issues that affect them
- Improve voluntary sector access to bid for contracts
- Improve website to provide more user-friendly and simpler information
- Use community buildings as flexible working spaces

**City-wide meeting – 30<sup>th</sup> November, Civic Centre, Civic Centre****ATTENDEES:**

Cllr Barnes-Andrews; Cllr Matt Tucker; Cllr Kaur  
 East Bassett Residents Association; Residents Action; Southampton Voluntary Services;  
 West Itchen Community Trust' Community Organiser; Friends of Weston Shore;  
 Neighbourhood Watch; Southampton Women's Aid; Cllr Turner;

**PRIORITIES**

- Jobs and skills, especially training for young people
- Early intervention and protecting children and vulnerable adults
- Community support must be maintained
- Balance between meeting needs and early intervention
- Support to front line services essential
- Use voluntary sector and communities in future solutions

**ISSUES RAISED ON BUDGET PROPOSALS**

- Concerns raised on the impact that reduction of city patrol on fly-tipping. Already a problem in some areas
- Difficult to say what the impact of years of public sector cuts will be– the cumulative affect on the community will be felt and at that point the community will respond
- Support keeping people in their home through reablement as long as possible

**SAVINGS & IMPROVEMENTS PROPOSED**

- City Link Bus subsidy – ensure West Quay involvement in they way forward
- Ensure that Commissioning supports smaller, simpler procurement packages enable voluntary sector solutions

**ANNEX 4: SUMMARY OF CORRESPONDENCE**

**Summary of correspondence received regarding the draft budget**

1. This annex provides a summary of the letters and comments received in relation to the budget proposals. Approximately 25 pieces of correspondence were received from partners, including Southern Health NHS Trust, Southampton City Clinical Commissioning Group, Solent Health NHS Trust and the Hampshire Constabulary and residents. The key themes are summarised below.

**Hampshire Constabulary**

2. The response from the police to the budget proposals made the following key points:
  - The importance of working together to ensure statutory requirements are met and the most vulnerable are protected
  - Require more detail on the noise service reductions. There may be scope to undertake more joint work on this issue. The importance of an out of hours service on the weekend.
  - The police work closely with trading standards who provide a values resource. Reduction in assets will have an impact on service delivery and joint initiatives.
  - Support the decisions around street lighting which will have little impact, with the provision that lighting is increased if crime /ASB increases. Maintaining lighting in the night time economy is essential.
  - The disbanding of City Patrol will have a limited impact.
  - Emergency planning is a statutory responsibility. Concern reduction in funding will impact on provision.
  - The biggest area of concern is around reductions to the community safety team. If the ability to provide advice is reduced it will affect both strategic and tactical delivery.

**NHS**

3. In addition to discussion held with NHS partners regarding the budget, written responses were received from Southampton City Clinical Commissioning Group, Southern Health, and Solent NHS Trusts. The key points raised were:
  - The creative approach to ensuring wide consultation and the attempt to gain wide involvement of residents, staff and partners in the prioritisation and decision making process was acknowledged.

**Children's services**

- There is an unresolved matter relating to funding to commission health visitors and school nursing which will need agreement between the CCG, SCC and Solent.
- The CCG support the need to protect areas with a focus on early help and support to keep vulnerable children safe.
- Improving safeguarding arrangements is supported as a high priority (by the CCG) and clinicians wish to emphasise the importance of improving communication efficiency.
- The CCG raised concerns in relation to any changes within Children's Services Transformation and the refocusing of investment within Public health (H&ASC11).

### **Adult Health and Social Care**

- Solent and have concerns about the impacts of staff reductions on independence of those in care and potential hospital admissions.
- Solent and the CCG support the vision to put reablement at the centre of care.
- Solent health support the stated goals of H&ASC 1 and 2 and wish to remain closely engaged in developing these plans.
- Solent Health support the work on more integrated commissioning of Adult Health and Social Care and savings from more productive working.
- Southern Health have concerns about H&ASC9 if the reduction in funding relates to out of area placements, as this may also impact on the health service if more patients could return to the city
- Southern health also have concerns about the impact if care packages are reduced as this could lead to an increase in referrals. However it is acknowledged that this is difficult to predict.
- Southern Health does not foresee any significant impacts from changes to Adult Mental Health or Learning Disabilities services.
- The CCG whilst supportive of the approach to move clients with a Learning Disability (LD) back into the city (H&ASC 6) feel there needs to be recognition of the potential impact on other organisations, such as specialist LD health providers.

### **Public Health**

- Solent Health urgently need to understand the review of money transferred between SCC and public health
- Solent Health support the plans for school nurses
- The CCG support a review of sexual health provision but ask the council to consider the need to continue the approaches that have contributed to a reduction in teenage pregnancies.

### **Other**

4. The CCG raised the Better Care Fund work, which is being led by the Health and Wellbeing Board, has a key focus on developing community assets and working with the voluntary sector. They suggested it would be beneficial if the review of community development activities across the council (COMM 1) could be undertaken with other partners to look at alternative ways of building capacity and help develop the power of strong inclusive communities who can become part of the solution.
5. The majority of the remaining responses concerned either the museums and galleries education team or the archives. The comments were consistent with responses to the survey and the key points included:

### **Museums and galleries education team**

- Impacts on schools access to the museums and art gallery
- Impacts on services on offer for people with visual impairments and learning disabilities

### **Archives**

- Small amount of money for the potential impacts

- Service was reduced last year
- Loss of staff expertise
- Concern that the reduction of service will make it difficult for research activity to take place.
- Suggestions to explore a joint service with Hampshire Council
- The National Archives expressed a willingness to work with the council on the sustainability of the service and stated that within the next 4 years an accreditation scheme for archives will be introduced. They stated they would be concerned if the proposed reduction in staffing levels made it difficult to sustain the full range of core activities, including collection development, cataloguing, Freedom of Information requests and other remote enquiries.

6. Another key issue was the City Link bus. Again the comments echoed those in the survey responses but also included reference to the Hythe ferry.

### **City Link Bus**

- None of the alternative bus services go to the pier so it is difficult for those travelling with luggage
- Will impact on commuters
- Lack of a joined up service will be people will spend money elsewhere
- Will make it difficult for the Hythe ferry to survive

7. Other issues raised relate to:

### **Street lighting**

- These reductions are a good decision as there are potential environmental benefits

### **Health and safety**

- The HSE recommends that SCC use the LA National Enforcement Code to ensure that services are provided in line with the statutory responsibilities

### **Trading standards**

- The Office of Fair Trading has commented on the budget proposal stating their continued support for the local Trading Standards team, but asking that the long term implications of a reductions are considered

### **Waste**

- Southampton is lagging behind other authorities (no tetra pak recycling)
- Opposition to charging for green waste is creating more fly tipping / inappropriate use of green bins

### **General comments**

- The importance of supporting the art and design sectors
- Comments regarding national policies that the council does not have control over



**ANNEX 5: TEMPLATE FOR LETTERS TO PARTNERS**

Southampton City Council  
Civic Centre  
Southampton, SO14 7LY



Direct dial: 023 8083  
Email:  
Please ask for:

Fax: 023 8083 3232  
Our ref:

Date:

Dear

I am writing to you as a key partner of Southampton City Council. Southampton City Council's Cabinet published their draft budget for next year (financial year 2014/15) on 11 November 2013 for consultation until 10 January 2014. We want to ensure that we understand the views of our residents, service users, partners, businesses, community and voluntary sector organisations and other stakeholders, as well as our employees, before we agree our final budget in February 2014.

Like most public sector organisations, we face unprecedented financial challenges. In our case, the council's funding from central Government, which is one of our main sources of funding, has been significantly reduced in recent years, and will be significantly reduced again for next year (2014/15) and for the foreseeable future. One other major source of funding is council tax but the maximum increase which the Council is able to propose by law (without the need for a referendum) is 2%, and so the ability to raise additional income from Council Tax is limited. This leaves us with a major shortfall adding to the pressures of increasing demand for some core services and rising costs. Based on the current position, we predict that demand for services will continue to grow and funding available continue to reduce. This will lead to an increasing funding gap in the coming years.

In this context we need to transform the way we deliver services and make difficult decisions about the services we continue to provide. We are working hard to change the way that we deliver services to become more customer focused, efficient and business-like. An example of this is the establishment earlier this year of the People Directorate. The People directorate will provide the foundation for delivering more customer focused, better value people services in the city, by creating closer working between Adult Services, Children's Services, Housing Services and Public Health.

As many of the people who use our services are also clients of your services, we are keen to continue to work closely with you to develop and deliver new ways of delivering services that

would reduce costs for both organisations and in some cases, improve outcomes for our service users. However, we know that transformational change takes time to deliver.

In the meanwhile we have to agree a balanced budget in February 2014 (for 2014/15) and consider how to make significant reductions of around £60 million in budgets we can influence over the next three years. For next year alone we need to find savings of £20 million. This is in addition to the £57 million saved since 2010.

Before making any proposals for service reductions, we have made efforts to identify ways of generating more income and making more efficiencies. We have also consulted with residents, staff and partners about their priorities. However, we simply cannot afford to do everything that we currently do and therefore will have to make some service reductions. As these may impact on your work and plans, we want to ensure you are fully aware of what we propose.

Details of our proposed budget can be accessed at [www.southampton.gov.uk](http://www.southampton.gov.uk). We would like to work with you to develop a city-wide approach to delivering public services. We must work smarter with you and we will be expecting suppliers and contractors to play their part too. However, unless alternative solutions can be found it is the Cabinet's intention to submit these proposals to Full Council for implementation next year.

[You may be particularly interested in the following specific proposals:.....]

We want to understand your views on our proposals and get your feedback on how the budget proposals may affect your organisation and its members and any actions we can take with our partners to reduce the impact. We would be grateful for your feedback either by email or if you would like to meet, please contact ....

Yours sincerely

**ANNEX 6: TEMPLATE FOR LETTERS TO ORGANISATIONS WHO MAY BE IMPACTED IN SPECIFIC WAYS**



Southampton City Council  
Civic Centre  
Southampton, SO14 7LY

Direct dial: 023 8083

Fax: 023 8083 3232

Email:

Our ref:

Please ask for:

Date:

Dear

I am writing to you regarding [your contract with/support from] the council.

The Cabinet published their draft budget proposals on 11 November 2013. It is important to note that at this stage they are proposals, not decisions. These proposals may be subject to changes when the final decisions are made at the annual budget setting meeting of the council on 12 February 2014. However, unless alternative solutions can be found, it is the Cabinet's intention to submit these proposals for agreement by council.

Like most public sector organisations, we face unprecedented financial challenges. In our case, the council's funding from central Government, which is one of our main sources of funding, has been significantly reduced in recent years, and will be significantly reduced again for next year (2014/15) and for the the foreseeable future. This leaves us with a major shortfall adding to the pressures of increasing demand for some core services and rising costs. Based on the current position, we predict that demand for services will continue to grow and funding available continue to reduce. This will lead to an increasing funding gap in the coming years.

In the meanwhile we have to agree a balanced budget in February 2014 and consider how to make significant reductions of around £60 million in budgets we can influence over the next three years. For next year alone we need to find savings of £20 million This is in addition to the £57 million saved since 2010.

This means that choices will be limited, but it does not reduce the council's commitment to engage and consult before, during and after decisions are made. We have consulted with residents, staff and partners about their priorities and the valuable feedback received has helped shape the budget proposals.

The draft budget includes a proposal/s to [add]. Full details of our proposed budget are be available on the council's website at [www.southampton.gov.uk](http://www.southampton.gov.uk).

We want to understand your views on our proposals and get your feedback on how the budget proposals may affect your organisation and its members and any actions we can take with our

partners to reduce the impact. We would be grateful for your feedback either by email or if you would like to meet, please contact ....

Should you wish to make any specific enquiries or to address Councillors in person at a Council or Cabinet meeting, please email [democratic.services@southampton.gov.uk](mailto:democratic.services@southampton.gov.uk).

Please bear in mind that our budget consultation has now started and that the final decision on our 2014/15 budget will be made by Full Council on 12 February 2014. We will consider each and every representation up to and including 10 January 2014. However, you may wish to make representations earlier in the process.

If you would like this or future correspondence sent to you in Braille, Large Print, on Tape or translated into another language please contact the number at the top of the page.

Yours sincerely

**ANNEX 7: LIST OF PARTNER ORGANISATIONS CONTACTED DIRECTLY**

**Partners Directly Connected Regarding the Budget Proposals**

- Solent Local Enterprise Partnership
- Partnership for Urban South Hampshire
- Southampton Connect
- Safe City Partnership
- Health and Wellbeing Board
- Business South
- Hampshire Chamber of Commerce
- Hampshire Constabulary
- Hampshire Fire & Rescue Service
- Hampshire Probation Trust
- Southampton Solent University  
University of Southampton
- Jobcentre Plus
- Southampton City Clinical  
Commissioning Group
- Skills Funding Agency
- Southern Health NHS Foundation  
Trust
- Solent NHS Trust
- Southampton University Hospitals  
NHS Trust
- Southampton Voluntary Services
- City College
- Itchen Sixth Form College
- Richard Taunton's Sixth Form  
College
- City Schools
- Safe City Partnership
- Transport for South Hampshire
- Housing Associations
- Road Safety Partnership
- Business in the Community
- Children's Trust
- Local Safeguarding Children's Board
- Southampton Care Association
- Age Concern
- Southern Market Traders  
management consultations limited
- Go South Coast
- Red Funnel
- First Hampshire &  
Dorset
- Black Velvet Travel
- Sustrans
- South West Trains

**ANNEX 8: DETAILS OF STAFF CONSULTATION**

1. The council takes its obligations under section 188 of the Trade Union and Labour Relations (Consolidation) Act 1992 to provide our employees and their union representatives with information on budget proposals very seriously. In order for the council to meet its obligations as a good employer and also in order to start the process of discharging its obligations under s.188 of the Trade Union and Labour Relations (Consolidation) Act 1992, a detailed staff and union consultation document launched the statutory consultation process for the budget proposals published 11<sup>th</sup> November 2013, for implementation in April 2014.
2. 22 individual consultation documents with an overarching s188 cover notice included a range of information relating to the budget proposals with implications for employees. Detailed guidance on consultation was issued to managers and updated regularly. It is important to the council, that all employees and union representatives take the opportunity available in a minimum 45 days consultation period to discuss the proposals, including offering a wide range of alternative options to achieve the same budgetary reduction.
3. The council also takes its responsibilities under the Equality Act 2010 very seriously and therefore employees were advised to speak to their manager, HR Pay or their trade union representative at the earliest opportunity if they consider themselves disabled under the Act and required any reasonable adjustments to the consultation and/or the selection process
4. Employees and union representatives were made aware that during the consultation period further information would be given or updated. This reflected the fact that, by the very nature of consultation, not all of the proposals will be fully formed at the point of consultation and it is important that every opportunity is given to contributing to shaping the final proposals.
5. Views and comments from affected employees and trade union representatives were invited throughout the consultation process through a series of team and individual meetings.
6. A detailed consultation timeline was included in all consultation documents –

<b>Indicative date</b>	<b>Activity</b>	<b>Responsibility</b>
11 <sup>th</sup> November 2013	Collective consultation commences with trade union representatives	Corporate consultation team and trade unions
11 <sup>th</sup> November 2013	Collective consultation commences with employees affected by proposals	Directors and Senior Managers
	Individual and service specific consultation meetings begin exploring:  voluntary solutions restructure proposals selection methods selection criteria All meetings to have a written record	Directors and Senior Managers

<b>Indicative date</b>	<b>Activity</b>	<b>Responsibility</b>
	Employees within specific services or functions that are proposed for deletion identified as 'at risk' and placed on the redeployment register	Directors and Senior Managers
18 <sup>th</sup> November 2013	Collective consultation meeting	Corporate consultation team and trade unions
17 <sup>th</sup> December 2013	Collective consultation meeting	Corporate consultation team and trade unions
10 <sup>th</sup> January 2014	End of statutory 45 day minimum consultation	
20 <sup>th</sup> January 2014	Collective consultation meeting	Corporate consultation team and trade unions
4 <sup>th</sup> February 2014	Cabinet meet to recommend final budget proposals	Executive
12 <sup>th</sup> February 2014	Annual budget set at Full Council and decisions communicated to workforce	Full Council
	Selection process commences where a reduction in post arises from a restructure or reduction in a 'pool' of similar posts. Employees are selected for redundancy will be placed on the Redeployment register for a period of 4 months.	Directors and Senior Managers
	Dismissal meetings. Employees given 4 months notice for CR (in line with period on redeployment register) and contractual notice for VR.	Directors and Senior Managers

7. Meetings with unions have occurred at a council-wide level with Trade Union representatives and at a directorate and service-level with affected staff during a 45 day consultation period.

**Environment and Economy (Place) Consultation**

8. The majority of consultations within the Directorate have been concluded according to schedule and without any issues. However there are a small number where the consultations have been extended for a short period to allow consideration of further proposals where these have changed. These are within the Leisure and Culture, and Regulatory Services Divisions. The detail is:

9. Tudor House – a reduction of opening hours. This has resulted in a new staff rota where staff working hours may be reduced. Consultation is still ongoing as to a rota that will suit the needs of most staff and minimise the impact of loss of pay. The unions on this basis object to the reduction of opening hours at Tudor House and have raised this as part of the public consultation.
10. Out of Hours in Regulatory Services – as a result of feedback an alternative scheme has been proposed which staff are being consulted on.
11. Kennels – a proposal to delete a vacant Kennel Assistant post. Another idea has emerged during the consultation which could save the division more money through an VR application and the deletion of another post which is currently being considered.
12. Education Team, Arts and Heritage – a counter proposal to reduce spend on freelancers and supplies as an alternative to making redundancies has been accepted.
13. Environmental Health – applications for VR may result in further savings than those already proposed. These are currently being considered by the Head of Service and Director.

**People Consultation**

14. Budget related employee consultations have concluded with no issues or changes proposed.

**Corporate Services Consultation**

15. Finance: The consultation has concluded with no further changes to the original proposals.
16. Legal & Democratic Services: The consultation has concluded with no further changes to the original proposals.
17. Civic Buildings: A proposal was received during the consultation process for an alternative way to meet the proposed reduction in the overtime budget for the Town Sergeants. There was no change to the overall saving of £40,000, but instead of the saving being achieved through a reduction in the overtime budget it was suggested that a vacant Town Sergeant post (cost £21,000) be deleted with the overtime budget reduced by £19,000. The amendment was accepted with no other changes to the budget savings proposed in this area.
18. Property & Procurements: The consultation has concluded with no further changes to the original proposals



**ANNEX 9: BUDGET QUESTIONNAIRE**



**Consultation on draft budget 2014-2015**

**PART 2**

In the first part of the budget consultation we asked you about your priorities. The feedback you gave helped us shape the draft budget proposals. This survey is your opportunity to give your views on the budget proposals, suggest other areas for savings and tell us about the impact you think these proposals may have on the city.

This budget consultation survey contains a summary of the proposals in the draft budget, we would encourage you to look at the more detailed information available at [www.southampton.gov.uk/budget14-15](http://www.southampton.gov.uk/budget14-15) or at a library/housing office before you complete the survey. This will help you fully understand the budget proposals before giving your views.

**Please take a few moments to give us some feedback on the budget proposals**

You can also fill this survey in online at [www.southampton.gov.uk/budget14-15](http://www.southampton.gov.uk/budget14-15)

**Our approach to balancing the budget**

The budget proposals have been developed to ensure that we are:

- Protecting frontline services, priority areas and vulnerable people
- Increasing our income and attracting investment priority where possible
- Being as efficient as possible
- Focusing service reductions on services which are lower
- Deleting vacancies and protecting jobs
- Transforming the way we work to provide better outcomes and services at lower cost

**Strongly agree    Agree    Neutral    Disagree\*    Strongly\* disagree    Not sure**

What are your views on our overall approach to the balancing budget?

\*If you disagree or strongly disagree with the proposals please tell us why or tell us if you have any alternative suggestions?

**What were residents' top priorities?**

The priorities consultation that we recently conducted identified that there were two clear priorities for residents - Protecting People and Education, Skills and Jobs. Below we outline what we propose in these two priority areas.

**Proposals for Protecting People**

Within the Protecting People priority keeping vulnerable children safe and helping adults remain independent for longer were considered the most important services.

We are prioritising Protecting People in the following ways:

- Protecting children's safeguarding for one year
- Developing and embedding early help and prevention services (public health review)
- Providing reablement services to 300 more adults
- Helping up to 600 people to access services that delay the need for long term care
- Reducing costs and improving outcomes through retendering and review of some social care services (domiciliary care, residential care costs, learning disability and acquired brain injury)
- Reviewing day care provision (horticultural and woodwork, older peoples day services)
- Using money transferred from the NHS to maintain eligibility criteria and continue the redesign of health and adult social care services

**Strongly agree    Agree    Neutral    Disagree\*    Strongly\* disagree    Not sure**

What are your views on our approach to Protecting People?

\*If you disagree or strongly disagree with the proposals please tell us why or tell us if you have any alternative suggestions?

Are there any impacts from these changes that we should be aware of?

**Priorities continued**

**Proposals for Education, Skills and Jobs**

We are prioritising Educations, Skills and Jobs in the following ways:

- Signing the City Deal with Portsmouth City Council to bring over £300 million investment, creating jobs and opportunities to develop skills
- Continuing to apply for external funding Introducing apprenticeships in grounds maintenance and street cleansing
- Recruiting seasonal gardener positions from local young people who are Not in Education, Employment or Training
- Reviewing vacant posts to provide alternative entry level route into the legal profession for 16-19 year olds
- There are some vacant post deletions and service reductions in economic development but they ensure that inward investment services are maintained

	Strongly agree	Agree	Neutral	Disagree*	Strongly* disagree	Not sure
What are your views on our approach to Education, Skills and Jobs?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

\*If you disagree or strongly disagree with the proposals please tell us why or tell us if you have any alternative suggestions?

Are there any impacts from these changes that we should be aware of?

**Efficiencies (same level of service for less money)**

Where possible we have focused on being more efficient in how we deliver services, so that we can deliver the same services for less. Our efficiency proposals include:

- Reviewing and renegotiating contracts without affecting services, including: - Waste disposal - External cleaning
- Remodelling substance misuse services
- Reducing costs, including: - Staffing - Energy
- New ways of working e.g. environmental health
- Doing things differently at lesser cost, including: - Bereavement services - Waste - Pest control - Kennels
- Deleting the full time equivalent of 22 vacant posts
- Using funding from other sources, including: - Housing Revenue Account - government grant income for trading standards

	Strongly agree	Agree	Neutral	Disagree*	Strongly* disagree	Not sure
What are your views on our approach to saving money through efficiencies?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

\*If you disagree or strongly disagree with the proposals please tell us why or tell us if you have any alternative suggestions?

Are there any impacts from these changes that we should be aware of?

**Increasing income**

We are proposing to increase income in the following ways:

- Increasing charges to partners for services we provide to them
- Increasing volumes of activity for services that the council currently charges (port health, planning, textile recycling etc)
- Getting more from contract and partnership management
- Proposed changes to charges for residents:
  - Changes to charges for Bulky waste
  - Changes to charges for education workshops at museums and galleries

	Strongly agree	Agree	Neutral	Disagree*	Strongly* disagree	Not sure
What are your views on the proposed income increases?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

\*If you disagree or strongly disagree with the proposals please tell us why or tell us if you have any alternative suggestions?

Are there any impacts from these changes that we should be aware of?

**Service reductions**

We have had to propose some service reductions. These include:

- Community development and community centres
- Community safety
- Enforcement (noise nuisance, enviro-crime and stopping City Patrol)
- Environmental Health (Staff reductions)
- Registration Services (Staff reductions)
- Museums and galleries (reduced opening hours at Tudor House and Archives; reducing the education team)
- Street light dimming
- Sustainability (Conservation, policy, air quality)
- Trading standards (Staff reductions)
- Removing subsidy for City Link shuttle bus

	Strongly agree	Agree	Neutral	Disagree*	Strongly* disagree	Not sure
What are your views on the proposed service reductions?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

\*If you disagree or strongly disagree with the proposals please tell us why or tell us if you have any alternative suggestions?

Are there any impacts from these changes that we should be aware of?

**Internal savings (changing the way we do things as an organisation)**

A number of savings proposals come from changing the way the organisation works, providing the same service in a better way. These include:

- Reducing costs for vehicles, transport, overtime, management, learning and development, postage, photocopying, building cleaning, equipment purchase and insurance
- Completing restructures and reviews to get better results at lower costs (including parking and city design)
- Reducing:
  - Bureaucracy in democratic decision making
  - Repairs and maintenance costs
  - Overall spend in Communications,
  - Opening times and out of hours services
  - The number of council buildings
  - Supplies and services across the council
  - Finance and Chief Executive's budget
- Renegotiate lease for the Mayor's car
- Support to councillors

	Strongly agree	Agree	Neutral	Disagree*	Strongly* disagree	Not sure
What are your views on the proposed changes to the way the organisation works?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

\* If you disagree or strongly disagree with the proposals please tell us why or tell us if you have any alternative suggestions?

Are there any impacts from these changes that we should be aware of?

**Other comments**

Do you have any further comments on our approach or suggestions for balancing the council budget?

**Finally a few questions about you**

Which age category do you fit within?

Under 10  11-16  17-21  22-29  30-39  40-49  50-59  60-69  70+

What is your gender? Male

Female

Do you work for Southampton City Council?

Yes

No

Please enter your home postcode\*

\*This will not be used to contact you in anyway

**Staying in touch**

Would you like the opportunity to regularly give your opinion on the council's services and local issues? We are setting up a new representative Resident's Panel to take part in consultation activities about a variety of subjects. Panel members will be able to take part in quick, snapshot polls, answer online questionnaires or get involved in more in-depth discussions. If you would like to take part tick the option below and add your details.

Stay connected is our free email alerts service will help keep you connected to the things that matter to you. If you would like to sign up tick the option below and add your details.

Please select sign up options: Stay connected

Residents panel

Contact details: \*e.g name and email or postal address


\*Your survey responses will not be connected to your contact details

Thank you for your time.

**Return address:**

Your City, Your Say  
Communications  
Southampton City Council  
Civic Centre, SO14 7LY



 Any personal information you give to us will always be processed in accordance with the UK Data Protection Act 1998. We will only use the personal information you provide to deliver the services you have requested, or for our lawful, disclosed purposes.

**ANNEX 10: LIST OF INVITEES TO AREA BASED MEETINGS**

<b>West Consultation Meeting: 18<sup>th</sup> November, Shirley Baptist Church</b>	
11 Andover Road	Malayalee Association of Southampton
13th Sea Scout Group	Malmesbury Road Neighbourhood Watch
Above Bar P&T Group	Mansel Toy Library
ACTS drama group	Maybush and District Community Association
All Saints Church	Maybush Triangle Tenants Association
Belle Moor Road Neighbourhood Watch	Melrose Road Neighbourhood Watch
Benefice Of Maybush & St Judes Church	Millbrook 50+
Bits and Bobs	Millbrook Christian Centre
Blackbushe, Pembrey & Wittering Residents Association	New Evergreens Older People's Club
Blighmont Crescent Neighbourhood Watch	No Soton biomass
Buckley Court	Oceana Boulevard Neighbourhood Watch
Citizen advice bureau	Percy Road Neighbourhood Watch
Colebrook Avenue Neighbourhood Watch	Percy Road Tenant and Residents Association
Coxford and District Youth Project	Perdue Papillion Foundation
Coxford Community Association	Pirrie Close & Harland Crescent Residents Association
Creative Options art club	Polish Catholic Mission
Eastchurch Close & Odiham Tenants Association	Polygon CAF
EU Welcome	Rainbow Pre-School
Filipino Association of Southampton	Ranelagh Gardens Residents Association
Freemantle Community Association	Redbridge Hill Neighbourhood Watch
Freemantle time bank	Redbridge Residents Association
Freemantle Triangle Residents Association	Regents Park Community Association
Friends of Lordswood	S.A.F.E
Friends of Southampton Sports Centre	

<b>West Consultation Meeting: 18<sup>th</sup> November, Shirley Baptist Church</b>	
Friends of St James's Park	Seventh Day Adventist Church
Friends of Sure Start-West	Shirley Baptist Church
Friends Of The Field	Shirley Quilters
Girl Guides	Shirley Warren Community Garden
Golden Ring Boxing Club	Southampton ADHD awareness group
Guernsey Close Neighbourhood Watch	Southampton Afghani Shia Association
Hanley Road Residents Association	Southampton City Scouts
Hawfinch Close Neighbourhood Watch	Southampton Club for the Blind (The Thursday Club)
Hawthorns Wildlife Association	St Boniface Church
Henry Road Neighbourhood Watch	St Brelades Place Neighbourhood Watch
Hill Farm Road Residents Association	St Helier Place Neighbourhood Watch
Hill Lane Neighbourhood Watch	St Mark's Centre
Hollybrook Tenants and Residents Association	Stafford Road Neighbourhood Watch
Jamie's Playtime	Supporters of the Warren Centre
LACE Tenant and Residents Association	Thornbury Avenue & District Residents Association
Latvian Community Group	Thornbury Avenue & District Residents Association
Lets Get Reading	Trust Taplins childcare
Lewis Silkin and Abercrombie Gardens Residents Association	Turnstone Gardens Neighbourhood Watch
Little Oak Road Neighbourhood Watch	Twyford Avenue Neighbourhood Watch
Lordshill 10 Tenant Association	Upper Shirley Residents Association
Lordshill Church	Warren Centre
Lordshill community centre	Warren Close Residents Association
Lordshill Youth Project	Waverley Road Neighbourhood Watch
Lordswood Community Association	Western Docks consultation forum
Lumsden Ave Residents Association	York Road Neighbourhood Watch

<b>East Consultation Meeting: 19<sup>th</sup> November, Weston Court</b>	
14th Itchen South Scout Group	Merryoak Computer Club
23rd Itchen North Scout Group	Midanbury Court Neighbourhood Watch
23rd Itchen North Scout Group	Midanbury Lane Neighbourhood Watch
3rd Itchen North (Bitterne) Scout Group	Middle Road Neighbourhood Watch
Abbots Way Neighbourhood Watch	Montgomery Road Neighbourhood Watch
All Hallows Too Pre-school	Moorhill to Woodlands group
Bannister Gardens Neighbourhood Watch	Moorlands Community Association
Bassett Avenue Neighbourhood Watch	Newtown Road Neighbourhood Watch
Bassett Gardens Neighbourhood Watch	Nigerian Community in Hampshire
Bassett Green Village Lunch & Laughs	Northcote Road Neighbourhood Watch
Bassett Wood Drive Neighbourhood Watch	Northfield Road Neighbourhood Watch
Bitterne C of E Church	Northlands Gardens Neighbourhood Watch
Bitterne Crescent Neighbourhood Watch	Obelisk Road Neighbourhood Watch
Bitterne Local History Society	Orchard Way Neighbourhood Watch
Bitterne Manor Community Association	Parents Support Link
Bitterne Police Station	Peartree Community Action Forum
Botley Gardens Neighbourhood Watch	Pensioners Forum
Breamore Road Neighbourhood Watch	Pilgrim Place Neighbourhood Watch
Bridge Road Neighbourhood Watch	Pinegrove Road Neighbourhood Watch
Brownlow Avenue Neighbourhood Watch	Pixies Day Nursery
Burgess Road Neighbourhood Watch	Plus you Limited
Bursledon Road Neighbourhood Watch	Pre-School Learning Alliance
Busybees Toddler Group	Priory Road Neighbourhood Watch
Byron Road Neighbourhood Watch	Ridgemount Avenue Neighbourhood Watch
Castle Road Neighbourhood Watch	Rockstone Lane Neighbourhood Watch
Chapel Crescent Neighbourhood Watch	Roselands Gardens Neighbourhood Watch
Choices Advocacy	Rosida Gardens, Hill Lane Neighbourhood

<b>East Consultation Meeting: 19<sup>th</sup> November, Weston Court</b>	
Christ the King Church and St Colman Catholic Church	Watch
City Life Church	Rothbury Close Neighbourhood Watch
Collier Close Neighbourhood Watch	Rothschild Close Neighbourhood Watch
Community Inclusion and Development Group	SACRE (Standing advisory council for religious education)
Constable Close Neighbourhood Watch	Salvation Army
Copenhagen Towers Neighbourhood Watch	Scott Road Neighbourhood Watch
Courtland Gardens Neighbourhood Watch	Scrapstore
Crofton Close Neighbourhood Watch	SEEDA
Crowther Close Neighbourhood Watch	Sherborne Road Neighbourhood Watch
Dean Road Neighbourhood Watch	Sholing Community Association
Dean Road Neighbourhood Watch	Sholing Road Neighbourhood Watch
Douglas Crescent Neighbourhood Watch	Sholing Senior Citizen's Group
Drummond Court Neighbourhood Watch	Sholing Valleys Study Centre
Dumbleton Close Neighbourhood Watch	South East Road Neighbourhood Watch
Eynham Avenue Neighbourhood Watch	Southampton Amateur Rowing Club
Eynham Avenue, Eynham Close, Eynheim Gardens Neighbourhood Watch	Southampton Children's Play Association
Family Circle Club	Southampton City Scouts
First Wessex Housing Association	Southampton Common & Parks Protection Society
Firtree Way Neighbourhood Watch	Southampton Sailing Club
Fort Road Neighbourhood Watch	Spring Road Neighbourhood Watch
Freemantle Common Play Association	Squires Walk Neighbourhood Watch
Freemantle Common Road Neighbourhood Watch	St Mark's Church & St. Marys
Friends of Cobbett Road Library	St Marks Institute
Friends of Ludlow Junior School	St Mark's Over 50s
Friends of Mayfield Park	Stanford Court Neighbourhood Watch
	Stoddart Avenue Neighbourhood Watch



<b>East Consultation Meeting: 19<sup>th</sup> November, Weston Court</b>	
Friends of Moorlands	Stoneham Lane Neighbourhood Watch
Friends of Peartree Green	Tatwin Crescent Neighbourhood Watch
Friends of Riverside Park	Temple Road Neighbourhood Watch
Friends of Southampton Youth Orchestras	Temple Road Neighbourhood Watch
Friends of Weston Shore	The Bathing Service
Friends of Weston Shore	The Birches Neighbourhood Watch
Furze Road and Furze Close Residents	The Oaks Neighbourhood Watch
Glen Eyre Road Neighbourhood Watch	The Salvation Army
Hampshire Autistic Society	The Shore Pre-school
Harefield Community Association	The Woolston Directory
Harefield Tenants and Residents Association	Thornhill Baptist Church
Harrison Road Neighbourhood Watch	Thornhill Lunch Club
Highcrown Mews Neighbourhood Watch	Thornhill Plus You
Hill Lane Neighbourhood Watch	Thorold Road Neighbourhood Watch
Hinkler Road Neighbourhood Watch	Ticonderoga Gardens Neighbourhood Watch
Holland Road Neighbourhood Watch	Townhill Action Group
Holly Hill Neighbourhood Watch	Townhill Park 50 Plus Club
Holly Tree Nursery	Townhill Park Community Association
Holy Trinity Weston youth project	Townhill Park Residents Association
Hum Hole Project	TRIP
Itchen Estate Tenants and Residents Association	Vectis Court, Talbot Close Neighbourhood Watch
Kathleen Road Neighbourhood Watch	Veracity Recreation Ground Trust
Kingsdown Way Neighbourhood Watch	Violet Road
Knighton Road Neighbourhood Watch	Waterside Park Residents Association
Knighton Road Neighbourhood Watch	Wellington Road Parent & Toddler Group
Leigh Road Neighbourhood Watch	West Road Neighbourhood Watch

<b>East Consultation Meeting: 19<sup>th</sup> November, Weston Court</b>	
Lime Close Neighbourhood Watch	West Wood Community Park Association
Litchfield Road Neighbourhood Watch	Weston Church Pre-School
Longmore Avenue Neighbourhood Watch	Weston Court Community Group (Lunch and Laughs)
Ludlow Road Neighbourhood Watch	Weston Youth Project
Lydgate Road Neighbourhood Watch	Whistler Close Neighbourhood Watch
Margam Avenue Neighbourhood Watch	Winchester Road Neighbourhood Watch
Marshall Square Neighbourhood Watch	Woodstock Drive Neighbourhood Watch
Mayfield Nurseries	Woolston Camera Club
Mayfield Park Bowling Club	Woolston Community Association
Mayfield Road Neighbourhood Watch	Woolston Community Bus Service
Meadowhead Road Neighbourhood Watch	Woolston United Reformed Church
Merryoak Community Association	Wynter Road Neighbourhood Watch

<b>Central Consultation Meetings: 26<sup>th</sup> November, Mount Pleasant School &amp; 30<sup>th</sup> November, Civic Centre</b>	
ABC School of Languages	Northam Tenants and Residents Association
Abu Bakr Jamia Masjid	Oakmount Triangle Residents Association
Action for blind people	Old Bassett Residents Association
Active Nation	Open Friendship Azerbaijani Society
Active Options for Health	Outer Avenue Residents Association
Afghans Community Centre	Pakistan Welfare Association
African Voices	Pensioners Forum
African-Caribbean Centre	Perdue Papillion Foundation
Age Concern Southampton	Portswood Central Residents Association
Age UK Southampton	Portswood Church
Al Nisaa Muslim Women's Group	Portswood Gardens Resident association

<b>Central Consultation Meetings:</b>	
<b>26<sup>th</sup> November, Mount Pleasant School &amp; 30<sup>th</sup> November, Civic Centre</b>	
Albion Towers block rep	Positive Action
American Football Team	PRADOS Tenants and Residents Association
Apna Group	Quakers Religious Society of Friends
Apples and Snakes	Refugee Action
Art Asia	Relate Solent
Art group	Residents Action
Art in the Community	Ridgemount Area Residents Association
Aryana Afghan Women's Group	RISE Community Trust
ASL Training	Riverview Residents Association
AWAAZ fm	Rockstone Lane Residents Association
Bangladesh Jubo Chongo-uk	Ropewalk Garden
Bangladeshi Welfare Association	Russian Speaking Community
Bellevue Residents Association	Say OK School of English
Bits and Bobs	Sikh Ladies Circle
Black Heritage Association	Society of St.James
Business in the community	SoCo music project
Care UK	Solent business growth network
Carers Together	Solent Youth Action
Castle House Residents Association	Somali Women and Children Community Development Group
Catch 22/Baseline	Something Special Association
Central and North Localities CMHT	SONUS
Central Baptist Church	SOS Polonia
Chapel Community Association	Southampton Action for Access (SAFA)
Chapter 1	Southampton Action for Employment
Chinese Arts Southampton	Southampton Advice & Representation
Chinese Association of Southampton	

<b>Central Consultation Meetings:</b>	
<b>26<sup>th</sup> November, Mount Pleasant School &amp; 30<sup>th</sup> November, Civic Centre</b>	
Christians Against Poverty	Centre
Chrysalis	Southampton Afghan Cultural and Islamic Centre
Church of the Immaculate Conception	Southampton AI - Nisaa Assocation
CIC	Southampton area Co-op development agency
City Centre Parish Office	Southampton Asian Seniors group
City Eye	Southampton Bangladeshi Society
City Life Church	Southampton Carers Together
City Of Southampton Society	Southampton Children's Play Association
City Reach Youth Project	Southampton Christian Fellowship
CLEAR	Southampton Citizens Advice Bureau
Clovelly Rd RA	Southampton City Scouts
Common Sense	Southampton Common & Parks Protection Society
Communicare	Southampton Council Of Faiths (SCOF)
Community choir	Southampton Federation of Residents Associations
Community Language Service	Southampton Festivals
Community Organiser	Southampton Iranian Association
Community Playlink	Southampton Kurdish Community Association
Confederation of African Caribbean Organisations	Southampton Lighthouse International Church
Crafts Revival	Southampton Medina Mosque trust
Crafts Revival	Southampton Mencap
DAIN - Disability Advice and Information Network	Southampton Muslim Womens Group (SMWG)
Discipline Taekwondo Club	Southampton Natural History Society
Do It Yourself Girl!	
E. Funkhouser	
East Bassett Residents Association	

<b>Central Consultation Meetings:</b>	
<b>26<sup>th</sup> November, Mount Pleasant School &amp; 30<sup>th</sup> November, Civic Centre</b>	
Empress Road Business Association	Southampton Natural History Society
Fairbridge Solent	Southampton Orienteering Club
Federation of African Caribbean organisations(African Caribbean Centre)	Southampton Puja and Cultural Association
Flower Roads Residents and Tenants Association	Southampton Scrapstore
Friends of Monks Brook Village Green	Southampton Sight
Friends of Portswood rec	Southampton Sudanese Community Association
Friends of Queen's Park	Southampton Voluntary Services
Friends of Ropewalk Community Garden	Southampton Women's Aid
Friends of Southampton Old Cemetary	Southampton Women's Forum
Friends of Town Quay	Southampton Zimbabwe Association
Girl Guiding Southampton Central Division	Spectrum CIL
Golden Goa Association	St Denys Church
Graham Road Residents Association	St Deny's Community Centre Association
Groundwork Solent	St Denys Junior Youth Club
Gurdwara Nanaksar	St Joseph and St Edmund Church Organisation
Gurdwara Tegh Bahadur Sahib	St Mary's & Northam Interagency
Guru Ravidass Shaba Gurdwara	St Mary's Church
Hampshire Autistic Society	St Marys Tenants & Residents Association
Hampshire Latvian Society	Stepaccross
Hampshire Puja and Cultural Association	Streets Alive
Hampshire Somali Community	Suhana and Milan Group
Hampshire Somali Welfare Society Limited	Sustrans
Hampton Park Residents Association	Swaythling Baptist Church
Herbert Collins Estates Residents Association	Swaythling Methodist Church
	Swaythling Neighbourhood Association

<b>Central Consultation Meetings:</b>	
<b>26<sup>th</sup> November, Mount Pleasant School &amp; 30<sup>th</sup> November, Civic Centre</b>	
Highfield Residents Association	Swaythling Youth Club
Holly Hill Residents Association	Taekwando club
Holyrood Estate Tenant and Residents Association	The Art House
Home Safe Scheme	The Bridge Project
International Cookery Exchange	The Environment Centre
James Street Church	The Gambia Society
Just Centre	The Gate Christian Outreach
Kenyan Community Group	The Wing Chun Federation
Kenyans in Hamshire	Thrinjun Group
Kingsland Community Association	Tower Gardens Residents Association
Kurdish Group	Transition Southampton
Kutchi Women's Group	TWICS
Latvian Community Group	Two Saints
Leaside Way Residents Association	Tyrrell & Green Memory Project
Lets Get Reading	Ugandan CG
Life Church Southampton	UNA (United Nations Association)
Lithuanian Community Group	Underwood and Redhill Residents Association
Little Lullabies Music Group	Unified Somali Parents
Macular Disease Society	United Somali Community Association (USCA)
Making a Scene	Unity 101 Community Radio
Malayalee Association of Southampton	Vedic Society
Mansbridge Residents Association	Ventnor Court Residents Association
Maybush Triangle Tenants Association	Victory Highway Ministries
Middle Eastern Women's Group	WEA
MS Society	Wednesday Women's Group/WEA

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MSS Cricket Club	West Itchen Community Trust
Muslim Council	Wheatsheaf Trust
Nepalise CG	Whomademy pants Co-op
New Azerbaijani Community Group	Women Inspired
Newtown Residents Association	Women's Wisdom
Nigerian Community in Hampshire	Wyndham Court Residents Association
No Limits	YMCA
North East Bassett Residents Association	Youth Options
North Forum Residents Association	
Northam 521 Youth Project	
Northam Community Association	
Northam Community Link	
Northam Methodist Church	